Research issues undertaken within quality management – the overview of selected literature and a knowledge map

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Abstract: The issue of quality management, despite its long history, still remains a dynamically developing research discipline and a scientific consideration. Subsequently, this is a very extensive field which encompasses many issues. Thus, this work mainly focuses on identifying research threads undertaken within quality management in selected periodicals. The article describes the undertaken overview and indicates research threads entailed within the analysed subject matter. Moreover, the resultant list of threads was presented in the form of a knowledge map reflecting their coexistence in specific articles. The methods used while preparing this article constitute an overview of the literature and a network analysis.

Keywords: quality, quality management; research issues; knowledge map.

References